

# POLICY STATEMENT

**OUR MISSION** We remain a reliable, efficient, and profitable market leader in the European Short-sea market driven by replacement tonnage in addition to a further consolidation in the market. The business is based on strong coverage and long-term partnerships enabled by our focus on quality, safety and ESG.

## OUR POLICIES

We are committed to:

### SAFETY & HEALTH

- Encouraging, promoting and improving a strong Safety Culture;
- Providing a safe and healthy working environment for all our employees;
- Aiming for accident free operation;
- Ensuring safe transport management and handling our customers' shipments with the highest possible care.

### QUALITY

- Meeting and exceeding customer requirements by providing excellent, tailor-made and innovative services which are cost-effective, safe and reliable;
- Developing and upgrading our resources;
- Continuously improving our processes to ensure the best possible quality of our services now and in the future;
- Adapting our services to the changing requirements of our customers;
- Using a systematic quality management system to monitor our standards and to ensure a consistent level of quality.

### ETHICS

- Promoting honesty, integrity and fairness in business;
- Protecting all employees and the Company from illegal or damaging actions by individuals, either knowingly or unknowingly;
- Striving for long-term relationships with suppliers and business partners.

  

**Malte Willer**  
Managing Director

**OUR VISION** Using the most efficient data-powered supply chain, we will provide the most climate friendly solution per metric ton carried in our market.

### ENVIRONMENT

- Preserving and protecting natural resources;
- Aiming to reduce the impact resulting from our activities on the environment;
- Encouraging respect and responsibility from our employees towards the protection of the environment;
- Complying with all applicable environmental & energy legislation and regulatory controls.

### COMPLIANCE

- Complying with all applicable conventions, laws and regulations – on international and national level

### DATA SECURITY

- Protecting all data obtained from clients and maintaining confidentiality;
- Securing the company-wide IT network and complying with all data protection laws.

### ANTI CORRUPTION

- Preventing, detecting and reporting bribery;
- Maintaining 'zero-tolerance' with respect to any form of bribery or corruption;
- Employees who do not abide by the Anti-Corruption Policy will be held accountable.

  

**David Jones**  
Operations Manager