



Notice to Shippers

Date:
18/03/2020

Subject:
CORONAVIRUS - DAL BUSINESS CONTINUITY UPDATE

Dear Customers,

For us all it is undoubtedly very challenging times with the overall situation now in most countries being extremely dynamic.

However, we would like to reassure you all that we will continue to do everything we can to keep providing you the high-quality services you are accustomed to receiving from DAL.

In line with governmental directives we have switched our head office to home office mode.

Also, in many countries our agency representations have also changed to home office mode or have split their teams between office and home office.

In all set ups your contact persons will continue to be reachable as usual via email or telephone.

Nevertheless, should any problems or delays arise in individual cases please do not hesitate to contact us or our local office representations.

We hope that the impact of the coronavirus COVID-19 on you personally and on your business is as limited as possible and we thank you again for your understanding and continued support.

Kind regards,

DAL Trade Management Hamburg