



Notice to Shippers

Date:
27/04/2020

Subject:

**SOUTH AFRICA – EUROPE SERVICE
OPERATION EMERGENCY SURCHARGE – REEFER CONTAINERS EX
SOUTH AFRICA**

Dear Clients,

Since last year we have been confronted in the main South African ports and terminals with exceptional operational challenges. At all times we have endeavored to provide you with regular and reliable services for your time & reliability critical supply chains. In the SAECS service we have, together with our partners, recently added a 9th vessel to the service. Also, we have been continually implementing operational contingencies, to ensure that we maintain despite all the challenges reliable weekly departures from South Africa.

We have also worked with our partners to add additional capacity for reefers during the peak season to meet demand requirements and at the same time maintain full port coverage. Details of the service upgrade will be circulated when finalized.

These measures and the additional costs of supplying the required reefer containers in South Africa result in substantial incremental costs which we cannot absorb.

Therefore, we have to implement an Operational Emergency Surcharge of USD 330 per reefer container from the following sailings until end of August (exact sailings to be advised later).

South Africa - Europe Services

Santa Rita 880/202B etd Durban 20/5/2020

Kmarin Aqua 881/ 022N etd Port Elizabeth 24/5/2020

South Africa - Gulf/ India Service

Rhone Maersk 974/016E etd Durban 29/5/2020

We thank you for your understanding and continued support.

Kind regards,
DAL Deutsche Afrika-Linien GmbH & Co.
Trade Management Hamburg