

Notice to Shippers

Date:

22/06/2020

Subject:

SOUTH AFRICA – EUROPE TRADE SAECS SERVICE CHANGES – CAPE TOWN COVERAGE

Dear valued Clients,

Unfortunately, due to the spread of the Corona Virus and the resulting high number of COVID-19 infections in the South African Western Cape province, operations on Cape Town Container Terminal has been seriously impacted.

With berthing delays now exceeding 20 days due to lack of gangs and very low productivity levels on the terminal, we have been forced to take measures to ensure and maintain the integrity of the service and the weekly coverage of all ports covered by the service. Various contingencies have already been advised, implemented and included in our schedules to make up for delays that have already been incurred in recent weeks. Since we expect the situation in Cape Town to continue for some time, we have decided together with our SAECS partner Lines to stop calling Cape Town directly both southbound and northbound until the situation improves and it is operationally viable to re-instate the direct calls again.

For our clients in Cape Town we will be providing the following alternative coverage:

- The Eastern Cape Reefer Service will now call Cape Town instead of Port Elizabeth. This weekly service is dedicated to reefers containers and will connect in Algeciras with the main SAECS service vessels.
- 2) A weekly feeder service will be operated between Coega, Cape Town, Port Elizabeth, Coega to transfer all Cape Town imports (dry and reefers) and exports (dry and possibly also reefers) via connections to the SAECS vessels in Coega and Port Elizabeth.



Cont.:

The overall benefits of this service change are:

- By excluding the Cape Town calls from the SAECS service we are avoiding unsustainable delays of up to 2 to 3 weeks in Cape Town with the resulting schedule disruptions and delays.
- The scheduled transit times for all containers transports into and out of Coega and Durban are protected.
- With the transfer of the Eastern Cape reefer service to a Western Cape reefer service the planned extra reefer carrying capacity is still available during the peak reefer season.

We are convinced these temporary service changes enables us to protect the overall schedule reliability of the SAECS service vessels sailing from South Africa and ensure that the interests of all our clients are best served.

For further details please refer to our online schedules on www.DAL.biz or contact our local DAL office or representation.

Thanking you for your understanding and continued support.

Kind regards,

DAL Deutsche Afrika-Linien GmbH & Co. KG Trade Management

