



Notice to Shippers

Date:

26/07/2021

Subject:

SOUTH AFRICA – ALL SERVICES

CYBER ATTACK - TRANSNET

Dear valued Client,

Please be advised that in the early hours of Thursday 22nd of July, Transnet suffered a cyber-attack on its entire IT system. Transnet is the State-Owned Enterprise that manages the South African ports, rail network and pipelines.

As a result of this cyber-attack, Transnet shut down its entire IT network which meant that all operations in its various operating units had to shift to manual processes. Vessels in the various ports have and are currently being worked, albeit at a very reduced rate. Transnet has confirmed that this morning they have begun to re-introduce NAVIS (port operational system) in the Durban port, and will expand this into the other ports over the next few days.

While every effort is being made to assist Transnet, the expectation is that port operations will remain affected for this week. We will continue to engage with Transnet and do what we can to limit the impact of this Cyber Attack on the movement of your cargo.

Thank you for your understanding and continued support.

Kind Regards

DAL Deutsche Afrika-Linien GmbH & Co.

Trades Management Hamburg